Language & Friendship Policy

Use of Frequent Flyer Miles or Airline Passes

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While we understand the desire to make use of such perks as frequent flyer miles or airline passes, it is important to keep in mind that in a group program, the needs of the whole group—both participants and leaders—must be considered.

Frequent flyer miles:

- Frequent flyer miles cannot be used for group travel.

Note: Accumulation of frequent flyer miles cannot be guaranteed on L&F travel. Some group contracts and airfares allow zero miles and others allow limited miles, but none offer full mileage accrual. L&F is unable to enter frequent flyer numbers for student groups, but those with accounts can give the number to the airline agent at check-in on departure day.

Airline pass (airline employees):

- Traveling on unconfirmed/stand-by space is not allowed because the risk of being bumped from a flight causes undue stress for everyone involved. (It is very difficult and often impossible to get confirmed space during the peak travel times when our spring and summer groups travel.)
- Confirmed space should be secured on the same flights as the group. Otherwise, the traveler must arrive abroad a minimum of one day prior to the group's arrival in the destination city, and must be present to meet the group upon their arrival. The traveler is responsible for any expenses incurred prior to joining the group.

How to proceed:

- Any participant wishing to use an airline pass must contact Language & Friendship in writing (by e-mail or mail) to inform Language & Friendship of his/her intent no later than 6 months prior to departure. If Language & Friendship is not informed that a participant is attempting to use a pass, and a ticket is issued in the participant's name, the participant will be subject to the cancellation penalty charged by the airline.
- Depending on the size of the group, or in the interest of negotiating for the best airfare for the group, Language & Friendship may not have confirmed group flight space more than 3 months prior to departure.
- Anyone using an airline pass must provide written proof of confirmed space to Language & Friendship 3 months prior to departure.

Program price credit:
If you are able to meet the above requirements, the program price will be discounted as follows:

for spring or shoulder season programs (October-April):	credit of $850 for Europe/Argentina credit of $650 for Costa Rica
for summer/peak season programs (May-September):	credit of $1250 for Europe/Argentina credit of $650 for Costa Rica

for programs to Martinique or Québec, please inquire with your coordinator for credit amounts.