

Language & Friendship Air Travel Policies



Departure:

Travelers are encouraged to depart with the group to avoid undue stress for the group upon arrival abroad. Travelers may depart from other airports if necessary, and every effort will be made to coordinate flights to connect with the group. Whether traveling separately or with the group, any extra costs incurred due to delayed or cancelled flights are the responsibility of the traveler.

8011 34th Avenue South
Suite 250
Bloomington, Minnesota 55425
USA

Departing the U.S. earlier than the group:

Travelers who wish to depart the U.S. earlier than the group need to be ticketed *individually*. Airlines do not allow different outbound departure dates on group contracts. Such travelers may

- contact L&F to ask for the “Request for Alternate Flights – Early Departure” form to indicate desired departure date and routing.
- arrange their own flights (particularly if their plans include other destinations and travel with others) and receive a discount on their L&F program price without air (see below).

phone 952-841-9898
fax 952-841-9919
info@languageandfriendship.com
www.languageandfriendship.com

Return:

Travelers may extend their stay abroad and return to the U.S. at a later date. It is also possible to return from a different airport. Alternate return requests must be submitted in writing. For deadlines, fees, and request form, contact L&F.

Frequent flyer miles / Airline passes:

- Frequent flyer miles cannot be used for group travel contracts.
- A participant wishing to arrange his/her own air travel using frequent flyer miles or an airline pass will not be part of the group’s airline reservation.
- It is preferable that travel be arranged on the same flights as the group. If traveling on a different flight or a different airline, the traveler is entirely responsible for meeting the group at the airport or at the first hotel. (The group cannot be delayed.)
- Any participant wishing to use frequent flyer miles or an airline pass must contact Language & Friendship in writing (by mail or e-mail) to inform Language & Friendship of his/her intent no later than 6 months prior to departure. If Language & Friendship is not informed that a participant is attempting to use frequent flyer mileage or a pass, and a ticket is issued in the participant’s name, the participant will be subject to the cancellation penalty charged by the airline.

Program price credit if making own flight arrangements:

For anyone making his/her own flight arrangements, the program price will be discounted as follows:

for spring or shoulder season programs (October-April): approx. credit of \$850

for summer or peak season programs (May-September): approx. credit of \$1250

The exact amount of credit will be determined when the group airline contract is finalized.